

# SKEA – EFQM Excellence Model Training Courses



Designed to help you & organization  
to lead performance improvement initiatives

# Contents

## Line Manager and Model User Development path

The Line Manager/Model User Development path is for individuals in organization that user or plan to use the EFQM Model But do not Wish to become fully accredited assessors

- Journey to Excellence (J2E)
- Leaders for Excellence (L4E)
- Internal Assessor Training (IAT)

## Assessor Development path

The Assessor Development path is for individuals who wish to become fully accredited assessors

- Basic Assessor Training(BAT)
  - EFQM Assessor Training (EAT)
  - Validator Training (VAL)
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# Outline Course & Schedule Plan 2016

## 1 – Line Manager and Model User Development path

### EFQM Journey to Excellence (J2E)

**During** this 3 days training, you will learn how to start the business excellence programme at your organisation. This course will provide you with an introduction to the EFQM Excellence Model, You will have access to various assessment tools and be able to learn which tool would work best for your organisation. The course will help you to identify where you are on your journey to excellence, where you would like to be and how to get there.

### EFQM Leader for Excellence (L4E) Level 1

**This 3 days training** is for CEOs, Line Managers, Quality Managers who want to understand and apply the EFQM Excellence Model within their working environment. Using real case documents and simple, effective tools, participants will learn how to identify areas for improvement and adopt a structured approach to effectively address them.

### Leader for Excellence (L4E) Level 2

Level 2 certification is obtainable on successful Completion of a DMAIC project or a self assessment using the EFQM Model within one year of completion the Level 1 course

### EFQM Internal Assessor (IAT)

**This 4 days in house training** course is designed to prepare a team to plan and carry out an organisation self assessment based on the EFQM excellence model .this course is suitable for anyone who has ben selected to be part of an internal EFQM assessment team.

<i>Programs</i>	<i>Days</i>	<i>Maximum No: of Participants for session</i>	<i>Fees EAD for 1 participant</i>
<b>EFQM Journey to Excellence (J2E)</b>			
-5-7 January	3	10	6,000
1-3 March			
2-4 May			
4-6 September			
6-8 November			
<b>EFQM Leader for Excellence (L4E)</b>			
1-3 February	3	10	7,000
3-4 April			
29 -31 May			
16 -18 October			
<b>EFQM Internal Assessor (IAT)</b>			
18 -21 January	4	12	8,000
15 – 17 February			
17 -20 April			
9 -12 May			
25 -28 September			
13 – 16 November			

# Outline Course & Schedule Plan 2016

## 2- Assessor Development path

### Basic Assessor Training(BAT)

This 1 day training designed to give people who have very little knowledge of the EFQM Excellence Model a basic understanding of the structure and the 3 key elements:

- The Fundamental Concepts of Excellence
- The EFQM Excellence Model
- The RADAR Logic

### EFQM Assessor Training (EAT)

For 4 days, you will be assessed based on your team work contributions, your evaluation of information, your feedback and written exercises. Prior to the training, you will be asked to analyse a case study - another pre-requisite for successfully going through the training. Passing formally qualifies you as an international EFQM Excellence Assessor and enables you to act as an EFQM Award Assessor

### EFQM Validator Course (VAL)

This course is designed for those of you who want to align their improvement projects with the EFQM Excellence Model, or who would like to learn to use the RADAR methodology to manage and structure improvement. Through a highly practical 2 day training you will understand what it takes to drive, recognize and validate the success of an improvement project.

This is a pass fail course and after successfully passing this training, you will be certified as an official EFQM Validator

<i>program/ English</i>	<i>Days</i>	<i>Maximum No: of Participants for session</i>	<i>Fees EAD for 1 participant</i>
<b>EFQM Basic Assessor (BAT)</b>			
3 January	1	14	2,000
1 February			
1 March			
3 April			
1 May			
5 September			
6 October			
1 November			
<b>EFQM Assessor Course (EAT)</b>			
25 -28 January	4	7	11,500
22-25 February			
28 – 31 March			
25-28 April			
29 May – 1 June			
29 August- 1 September			
3 - 6 October			
7-10 November			
19 – 22 December			
<b>EFQM Validator Course(VAL)</b>			
1-2 February	2	7	8,000
11-12 April			
18 -19 September			
20 -21 November			

For more information or reserve a place

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